



Leisure Owl Travel LLC

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TERMS & CONDITIONS

The following terms and conditions apply to the purchase of any services from Leisure Owl Travel.

1. Leisure Owl Travel (“LOT”) does not own, manage, control, or operate any transportation vehicle, hotel, restaurant, insurance company, tour or sightseeing company (“Travel Supplier”). LOT offers retail travel services to clients, which are provided by Travel Supplier. LOT acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit from Travel Supplier. LOT is not responsible under any circumstances for any injury or damage you may suffer, in connection with air or group transportation, cruising, hotel accommodations, or other travel or excursion services arranged by LOT Travel from Travel Supplier. Furthermore, LOT does not control and cannot be responsible for bodily injury, property damage or other loss or damage caused by factors beyond its control, including but not limited to: air turbulence, inclement weather, i.e. hurricanes, failure related to the public internet, telephone or other communication lines, disease, your failure to obtain valid travel documents or to follow travel instructions. LOT shall not be held liable for loss or damage to property or injury of person arising out of events of force majeure, for including but not limited to strikes, wars, acts of terrorism, extreme weather, flight delays or turbulence, quarantine, sickness, government restrictions or regulations or any other cause beyond the reasonable control of such parties. LOT shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith.
2. All services or bookings acquired by LOT for client from a Travel Supplier are subject to all requirements of the applicable Travel Supplier and that you acknowledge receipt, read and understand by reading carefully any documents or materials provided to you by such Travel Supplier. Most Travel Suppliers reserve the right to change or cancel schedules/arrangements and you should consult with any applicable Travel Supplier for the same
3. Please check your itinerary and/or documents when you receive them. **Report any mistakes or discrepancies within 24 hours of booking or all arrangements are assumed correct. Any penalties for reissuing documents after 24 hours are your responsibility.**
4. All flights require a valid government issued photo ID. Valid passport books are required for international travel. Validity requirements can be found at <https://travel.state.gov/content/passports/en/country.html> and are travelers' sole responsibility. LOT is

not responsible for denied boarding due to expired passport books, visa related issues, intoxication or prior criminal offenses.

5. You are solely responsible for the accuracy of health requirements or vaccinations and/or documentation prior to departure or upon landing at your international destination. Go to **www.cdc.gov** for destination specific information.
6. If travel insurance has not been purchased regardless of the reason for cancellation you may have penalties up to 100% of the cost of your trip.
7. Federal law forbids passengers from bringing hazardous materials aboard aircraft in your luggage or on your person. More information on what is allowed can be found at **<https://www.tsa.gov/travel/security-screening/whatcanibring>**.
8. All cancellations MUST be made in accordance with the requirements for cancellation by the applicable Travel Supplier. Failure to cancel in accordance with applicable requirements may result in the loss of all funds paid.
9. LOT does not control and cannot be responsible for such factors as weather, government actions, terrorism, mechanical breakdowns, physical, medical or mental disabilities, your failure to obtain valid travel documents, your failure to follow travel instructions, or for denied entry at destination or re-entry into the U.S.
10. Should you desire to purchase any services or bookings, your conveyance of credit card information to LOT is authorization, permission and consent to LOT to charge the requested services or bookings to your designated credit card. You agree to cooperate with or provide information to LOT necessary for LOT to complete the charge for any services or bookings to your designated credit card.
11. This agreement shall be governed by the laws of the State of Wisconsin. The venue for resolving any dispute shall be the circuit courts of Ozaukee County Wisconsin. You will be responsible for any costs and fees incurred by LOT in collecting any balances owed for services and bookings arranged by LOT to the extent permitted by applicable law.

As the party contracting with LOT for services, I hereby accept the above terms and conditions as outlined above for myself and all of those traveling with me.

Signature

date